Sevenoaks Summer School Programme (SSSP) - Frequently Asked Questions (FAQ)

1. Do students need a visa?

Students that require visas to enter the UK should apply for the Standard Visitor Visa. Students from other nationalities may need an <u>ETA</u>.

2. Pre-Departure

What documents must be submitted before the course?

- Medical form
- Travel information
- Co-Curricular form
- · Any outstanding payment

3. During Summer School

How do airport pickup and drop-offs work?

Students must submit their travel details in advance. We arrange private car transfers, or parents can do self-drop-off. Staff will meet students at their arrival terminal and link them to their driver. More details can be found here.

How much pocket money is recommended?

Approximately £100 per week (£400 maximum). This will be covered in the prearrival guide.

Do students need personal, travel, and health insurance?

Yes, all students must have insurance.

Can parents visit or take students off campus?

We discourage visits, as they can disrupt students and increase homesickness. However, parents can take students off campus on Sundays with **24-hour notice**.

How are medications and allergies handled?

- A **nurse** is **on-site** to handle medication.
- Students **cannot** keep medication with them; boarding houses store prescriptions.
- Over-the-counter medicine is **not needed**.
- Catering teams are informed about allergies.

Will students receive a mobile SIM card?

No, but there is **WiFi coverage** on-site. Phones are kept in boarding houses and can be used in the morning and before bed.

4. Policies

What happens in cases of accidents or bullying?

- Bullying results in **expulsion with no refund** (see Clause 11 of T&Cs).
- Accidents are treated as exceptional circumstances, and refunds may be granted if a student cannot continue the course.

What is not covered in the summer school fees?

- Visa fees
- Flights
- Insurance
- Pocket money

5. Accommodation

When will students receive room assignments?

Room details are given **upon arrival**. We allocate students based on nationality and age.

Will students share rooms with international students?

Yes.

How many students per room?

This varies depending on the Boarding house. We have singles, twins, triples and 4x person rooms. We allocate the eldest students in each house to the smallest (single) rooms and the youngest to the larger rooms. The vast majority of the rooms are twins.

What is provided in the room?

Students **must bring** their own towels and toiletries. Slippers are **not** provided. Bedding is provided.

Is laundry service available?

Yes, **one load per week** is arranged by staff.

Will rooms be cleaned?

Yes, rooms are cleaned daily.

Are there school rules students must follow?

Yes, please see our <u>website</u>.

6. Meals

Are there dietary options for students with restrictions?

Yes, we cater to all dietary needs.

Can students cook their own meals?

No, but boarding houses have kitchens with snacks available.

7. Academics, activities and Schedule

How many students are in a teaching group?

Teaching groups have a maximum of 14 students, balanced by age, gender and nationality.

Are there additional costs for activities?

Only £100 extra for golf.

Will students have an orientation upon arrival?

Yes, all students attend an **induction session**.

8. Health and Safety

What health and safety measures are in place?

Please refer to the school's <u>Health and Safety policy</u>.

Who is the emergency contact?

+44 7387 261 989. The **emergency number** is available **24/7** and numbers for the boarding houses will be shared in advance.

Are there specific insurance requirements?

No, but we recommend policies covering **international/UK medical needs** and **physical activities** (e.g., sports).

9. Parent Communication

Can students use their phones to contact parents?

Yes, but only in the morning and before bed. Phones are not allowed during the day.

Can parents receive updates on student performance?

We do **not** provide real-time updates due to the busy schedule. However, students receive an **academic report and certificate** at the end of the course.

Will there be photos/videos of students for parents?

Yes, photos will be taken and shared, but **not individually or daily**.

For any additional inquiries, please contact us directly.

Sevenoaks Summer School Programme Team